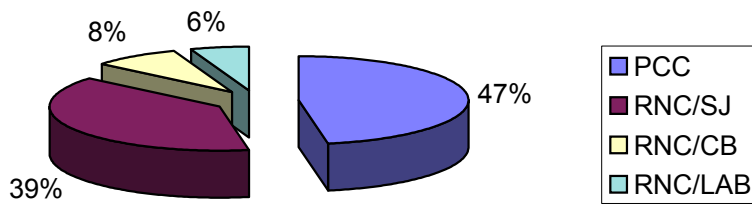


RECORD OF RNC PUBLIC COMPLAINTS  
 APRIL 1,2003 TO MARCH 31,2004

Appendix "A"

	PCC	RNC/SJ	RNC/CB	RNC/LAB	TOTAL COMPLAINTS
<b>TOTALS</b>	<b>17</b>	<b>14</b>	<b>3</b>	<b>2</b>	<b>36</b>



Disposition of Public Complaints

Withdrawn by Complainant	6
Outside our Jurisdiction	3
Concluded	19
Appealed	1
Remainder still active at close of reporting period.	